

JOB DESCRIPTION: MENTOR VOLUNTEER

Purpose: A homeowner mentor is a Habitat volunteer who on behalf of the affiliate takes on primary functions of support and communication with the future homeowner during the education and building process. The Mentor becomes the bridge between the family and the organization as the primary point of contact throughout the process, but most importantly, they provide a way for the community to participate and share in our mission.

*Seeking to put God's love into action,
Habitat for Humanity brings people together to build homes, communities, and hope.*

Benefits:

- Partner Family Mentor volunteers are advocates for affordable & workforce housing.
- They work with our future homeowners and other community volunteers.
- They can make friends, enjoy camaraderie, and give back to the community.

Reports to: LAHFH Family Services Coordinator - QLO

Typical Shifts: 1 to 2 hours a month (monthly meeting with partner family and monthly committee meeting - if serving on the Family Support Committee)

Duties & Expectations:

- To support the Affiliate and its mission.
- To always maintain confidentiality.
- To provide guidance to the Partner Family in fulfilling their responsibilities to Habitat and in mastering the skills of homeownership.
- To serve as friend to the Partner Family, to educate them about what to expect during the process of building and buying their home, and to help them become a vital part of the Habitat Family.
- To support and encourage the family to meet closing costs schedule and Sweat Equity hour requirements so that they can move into their new home upon its completion.
- To schedule and attend prescribed training classes with the family.
- To assist the Partner Family with any issues or concerns that arise and to serve as a liaison between the Partner Family and Habitat staff.
- To demonstrate selfless love and concern for the family.
- To be respectful, reliable, honest, and trustworthy.
- Possess empathy and understanding.
- Embrace diversity
- While mentoring, the Partner Families or mentees will by nature watch and mimic you as a mentor. Your actions can be very inspiring in teaching Partner Families empowerment in their housing journey and beyond.

Skills & Qualifications:

- Previous mentoring experience preferred but not required.
- Be aware of Habitat's history and purpose.
- Must maintain appropriate behavior and attitude of service to others.